**MANAGING DIRECTOR’S REPORT for**

**THE GARDENS ON TENTH ANNUAL GENERAL MEETING**

**OCTOBER 22nd, 2020**

Good Evening,

It’s hard to believe the year has gone by so fast. 2020 has been a year that has presented us with some enormous challenges.

It’s tough out there, we have never been through this and although the last 7 months have been challenging to us all, it has been especially difficult for our tenants and their families in The Apartments. We are thankful for the families understanding and support.

Since March we have done our best to follow all of the Provincial Health guidelines and restrictions, we have struggled and stumbled along the way, but we have worked together as a team to keep our tenants safe, healthy and connected to their loved ones.

We have applied and received a number of grants this year.

* The Altona Community Foundation enabled us to purchase new dining tables and chairs for the Manor.
* The Red Cross provided our staff with Disease Transmission and Infection Control Training as well as Personal Protective Equipment.
* The United Way provided us with funds to build up existing staffing hours and provide 1/1 visits & activities for the Apartments tenants.
* New Horizons grant funding allowed us to continue paying our staff to visit in The Apartments and also allowed us to provide the same service to tenants in other buildings.
* The Green team grant, gave us an opportunity to provide a youth in our community summer employment and he was a welcome addition to our maintenance department.

We have worked hard towards improving the service and meals that come from our kitchens.

* Tenants and visitors can order breakfast made fresh between 7am -10:00am
* Lunch can be the daily special or we have a small menu that consists of burgers, sandwiches & salads made fresh to order.
* Homemade soup is made daily and if a tenant does not like the meal choice, they can ask for soup and a sandwich instead.
* We serve a starter soup or salad prior to the main meal at supper.
* The glass door fridge in The Gardens has a variety of healthy snacks, desserts, salads and pop available for purchase.
* The coffee service that goes through the Apartments 3x daily also has a variety of healthy snacks, desserts and sandwiches that is included in the service package.
* The Gardens also started a coffee bar that consists of iced coffee, flavored teas, hot chocolates, and flavor coffee syrups.

Due to Covid our activities and events have been very minimized compared to past years but some highlights we can share from the past several months are:

* The Valentine’s event last February was a huge success and enjoyed by all who attended.
* The sunflower royalty came to visit and also served at our Drive by Soupin, the fundraiser although different then other years was a success thanks to our staff and volunteers as well as the support we received from the community.
* Rosemary Siemens sang with her parents at the Gardens and we had a miniature pony visit and bring smiles to our tenants in The Apartments.

And finally, we are very pleased about the partnership with Rhineland Ministerial and the Altona Community Health Center – Southern Health Sante-sud. We look forward to the hiring of our new Spiritual Care Coordinator and many years of a successful partnership.

Thank you,

Submitted by Lisa Smiley

Managing Director